

How to Choose a POS for Your Mall Restaurant

Eight questions to ask before you sign with any POS vendor — including us. Bring this list to every demo.

1 Is it BIR-accredited?

2 Does it handle mall accreditation and PMA documentation for you?

3 Does it work offline, or does an internet outage stop your sales?

4 Do you own the software outright, or are you renting it forever?

5 Does it include a UPS so a brownout doesn't stop your line?

6 If it breaks, does an engineer reach your store within 48 hours?

7 Does it have a dual customer-facing display?

8 Does it include real training and go-live support — not just a manual?

A tablet POS is genuinely the right call for a single food cart or a small counter with light, predictable traffic. This checklist matters most once you're running a mall branch or scaling past one location — where an hour of downtime costs more than the price difference ever will.